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August 19, 2013

Reid Raykovich, CLP  
CLP Foundation  
PO Box 146  
Northbrook, IL 60065

**RE: Complaint against Matrix Business Capital**

Dear Reid,

Thank you for your time today.

In summary: we signed an agreement with Brian Acosta of Matrix Business Capital for an equipment lease with certain terms, and paid a deposit of \$3,435.60.

After it became clear that we were not going to close the deal on those terms, and Brian offered cancellation with a full refund, in writing, we followed the cancellation procedure.

45 days later (after numerous emails to Matrix) we were told that we would not receive a refund.

I have provided the most relevant documents that support our complaint but have a copy of all correspondence, emails, voicemail transcripts, etc. should those be needed.

We'll continue to reach out to Matrix to resolve this and hope that we can avoid litigation, but at this point, it doesn't look promising.

Should Matrix fulfill their written commitment to provide a full refund, we will respectfully withdraw this complaint.

Sincerely yours,

David LaDuke  
CEO, Sputnik, Inc.  
[dladuke@sputnik.com](mailto:dladuke@sputnik.com)